

# 2021 North Kona Water System **WATER QUALITY REPORT**

## **What is a Water Quality Report?**

The Water Quality Report, also known as the Consumer Confidence Report (CCR), provides information on the drinking water quality of your water system for the past year. The Water Quality Report is required by the Safe Drinking Water Act and its amendments.

## **When will the Water Quality Report be available?**

The 2021 Water Quality Report will be available after June 30, 2022.

## **How do I access the Water Quality Report?**

The Department of Water Supply (DWS) delivers your Water Quality Report via the internet which takes advantage of technology to reduce paper consumption and preserve our environment. You can access your Water Quality Report by visiting our website [www.hawaiidws.org/waterquality](http://www.hawaiidws.org/waterquality) and clicking on **North Kona** on the Big Island map.

**OR**

Typing the following in your web browser:

**<https://www.hawaiidws.org/CCRNKona2021.pdf>**  
(pdf version)

## **How do I obtain a copy of the Water Quality Report?**

You may request a copy to be sent to you by one of the following methods listed below. (Please provide us with your account number, phone number, mailing or email address, and water system name so that we can provide you with the correct report):

- Call us at (808) 961-8670
- Email us at [dws@hawaiidws.org](mailto:dws@hawaiidws.org)
- Write to us at the following address:  
Department of Water Supply/Micro Lab  
889 Leilani Street  
Hilo, HI 96720

Should you have any questions regarding your WATER QUALITY REPORT, please call the Water Quality Assurance and Control Branch at (808) 961-8670.

For any inquiries regarding your WATER BILL, customer account information or water bill payments, please call our Customer Service Section at (808) 961-8060.